23105943

QP CODE: 23105943

Reg No : .....

Name : .....

B.VOC DEGREE REGULAR EXAMINATIONS, MARCH 2023

Sixth Semester

B.Voc Tourism and Hospitality Management

THM6GT03 - AIRFARES, TICKETING AND AIRPORT MANAGEMENT

2020 Admission Only

A11636C1

Time: 3 Hours Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. List any 3 countries from Oceania under TC 3.
2. Which Global Indicator will be applied for below itinerary? DXB-SIN-BKK-SYD
3. What is runway?
4. What is open Jaw Journey?
5. What is Embarking?
6. What is Deplaning?
7. Which are the main parts of an airport terminal?
8. What is Unit Load Device?
9. What are the points to be considered while shipping perishable goods?
10. What is fare?
11. What is MPM?
12. Explain the primary role of IATA.

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Explain the following terms : 1) GMT, 2) Local Time, 3) Flying Time, 4) Daylight Saving Time, 5) Elapsed Time
14. Write down the IATA code for following cities and airports : 1) Montevideo, 2) Ottawa, 3) Canberra, 4) Harare, 5) Dubai, 6) Singapore, 7) Frankfurt, 8)Miami
15. Explain the services and facilities offered in Business class.
16. Explain enplaning process.
17. Write a short note on Passenger handling, Baggage handling and ramp handling.
18. Write a short note on Flight Information counters.
19. Explain the various air cargo services at airpots.
20. Which are the different types of shipments which require advance arrangement?
21. Explain Credit Card? Different modes of payment through Credit Card.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. How an airport can be commercialised?
23. Explain about the various airport services.
24. Explain the importance, validity and uses of air waybill.
25. Write down in detail about passenger special handling services.

(2×15=30)